



TrueBasement
— SOLUTIONS —

LIMITED WORKMANSHIP WARRANTY

Effective September 12, 2026 | Warranty Version: 09/12/2026

TrueBasement Solutions, LLC ("Contractor") warrants to the customer ("Customer") that the workmanship for work performed by Contractor and identified in the related quote, proposal, estimate, invoice, or contract will be free from defects in workmanship for the applicable warranty period stated below. This Warranty applies only to the work actually performed by Contractor and only to the repaired or installed area within Contractor's scope of work.

Applicable warranty periods. Basement waterproofing work is covered by a lifetime workmanship warranty. Buried downspout installation is covered by a ten (10) year workmanship warranty. Sump pump installation or replacement, foundation repair, gutter or downspout repair, drainage work other than buried downspouts, and all other work performed by Contractor are covered by a five (5) year workmanship warranty, unless a different warranty period is expressly stated in writing in the Customer's quote, proposal, estimate, invoice, or contract. The applicable warranty period begins on the date the work is completed, but **warranty coverage does not become effective until Contractor has received payment in full.**

Maintenance requirement. Where gutters, downspouts, or drainage components affect the warranted work, the Customer must keep gutters and related drainage components reasonably clean and free of leaves, debris, and obstructions on a seasonal basis. Failure to perform reasonable seasonal cleaning or maintenance that contributes to the claimed condition may exclude that condition from warranty coverage.

Work by others. This Warranty does not cover, and may be void as to the affected portion of the work, if another contractor, service provider, homeowner, or other person alters, repairs, removes, modifies, connects to, or otherwise performs work on or affecting Contractor's warranted work without Contractor's prior written approval.

What is covered. If Contractor determines that a covered defect in its workmanship exists during the applicable warranty period, Contractor will, at its option, repair or correct the defective workmanship. Contractor's obligation is limited to correction of Contractor's own covered workmanship and does not extend the original scope of work.

What is not covered. This Warranty does not cover product or manufacturer defects; normal wear and tear; routine maintenance; clogs or blockages caused by debris or lack of maintenance; damage or failure caused by misuse, abuse, neglect, accident, pests, freezing, fire, flooding, sewer backup, utility failure, acts of nature, or other conditions outside Contractor's control; pre-existing conditions; concealed conditions not reasonably discoverable at the time of work; structural movement, settlement, shifting, heaving, or changes to the property occurring after completion; work or materials supplied by others; or damage to areas outside Contractor's original scope of work.

Water conditions. Waterproofing and drainage systems are intended to manage water conditions within the scope of the work performed. No warranty is made against every possible source or occurrence of water intrusion, including a new or different source of water outside the area or condition addressed by Contractor.

Transferability. This Warranty may be transferred one (1) time to the next homeowner of the property where the warranted work was performed. Any transfer does not extend or restart the original warranty period. The transferee receives only the remaining coverage under the original Warranty and must comply with all Warranty terms and maintenance requirements.

Warranty service. To request warranty service, the Customer or eligible transferee must contact TrueBasement Solutions, LLC and provide sufficient information to identify the property, the original work, and the condition claimed to be covered. Contractor must be given a reasonable opportunity to inspect the claimed condition before repairs or alterations are made by others, except where immediate action is reasonably necessary to prevent additional damage.

Limitations. This Limited Workmanship Warranty is limited to the terms stated here and in the Customer's applicable written project documents. It does not create coverage for work Contractor did not perform or for conditions outside Contractor's scope of work. Any manufacturer warranty applicable to equipment or materials is separate from this workmanship warranty and is subject to the manufacturer's own terms.

Issued by TrueBasement Solutions, LLC:



Larry B. Holliday III, Owner

Questions or warranty service:
TrueBasement Solutions, LLC
Call or text: 614-973-0264